

## CUSTOMER SURVEY PRIZE DRAWING OFFICIAL RULES

**1. ELIGIBILITY.** This Customer prize drawing is open only to legal United States residents of the 50 States and District of Columbia, 18 years of age and older at the time of entry. Employees of Thrifty White Pharmacy, its parent and affiliated companies, and their immediate family members (spouses, parents, siblings, children and each of their respective spouses) living in the same household are not eligible to enter, win or otherwise participate. Persons who have won this prize drawing in the preceding twelve (12) months are eligible to register a survey opinion but are not eligible to win a drawing for a prize. This prize drawing is governed by applicable federal and state laws.

**2. HOW TO PARTICIPATE AND ENTER THE PRIZE DRAWING.** No purchase is necessary to enter or to win this drawing. All eligible entrants have an equal opportunity to win. You may enter by any one of the following ways:

a. **By Telephone:** When you make a purchase of a prescription, over-the-counter medication or other item at a Thrifty White pharmacy during a calendar month, beginning at 12:00am until 11:59 pm on any day of a calendar month, you will receive a sales receipt. The sales receipt will include the number of the store, a transaction number and a telephone number to call to take a customer survey. Customer satisfaction surveys must be completed within 72 hours after your purchase. The number of the store and transaction number will be circled on the receipt. Call the local telephone number and when prompted, enter the store number and then the transaction number. After you complete the automated customer satisfaction survey you will receive one entry into the prize drawing for that month. Purchases made online from [theonlinedrugstore.com](http://theonlinedrugstore.com) or [thriftywhite.com](http://thriftywhite.com) websites are not eligible for to participate in the telephone survey but may enter the prize drawing by mail as described below.

b. **Online.** When you make a purchase of a prescription, over-the-counter or other item at a Thrifty White pharmacy during a calendar month, beginning at 12:00am until 11:59 pm on any day of a calendar month, you will receive a sales receipt. The sales receipt will include the number of the store and a transaction number. Customer satisfaction surveys must be completed within 72 hours after your purchase. The number of the store and the transaction number will be circled on the receipt. Log on to <http://www.thriftywhitecares.com>. Enter the store number and the transaction number where indicated. After you complete the online survey you will receive one entry into the prize drawing for that month. . Purchases made online from [theonlinedrugstore.com](http://theonlinedrugstore.com) or [thriftywhite.com](http://thriftywhite.com) websites are not eligible for to participate in the telephone survey but may enter the prize drawing by mail as described below.

c. **By Mail.** No purchase is necessary if you submit your entry by mail. You may participate in the prize drawing by mailing a 3" x 5" card with the entrant's full name, date of birth, address, e-mail address and daytime telephone number to:

**Thrifty White Pharmacy  
Attn: Customer Prize Drawing  
6055 Nathan Lane North Suite 200  
Plymouth, MN 55442**

**Only one entry per envelope will be entered into the prize drawing; multiple entries in a single envelope will all be discarded and will not be entered in the prize drawing.**

**There will be one prize drawing each calendar month. Only one entry, regardless of the type of entry, per customer for each monthly drawing. Entries by telephone or online must complete the opinion survey to be eligible to win, mail entries are not required to participate in an opinion survey.**

**3. PRIZES.** There will be one prize winner chose each calendar month. Each winner will have a choice of receiving \$250, awarded in the form of a debit card or a mini iPad. Whichever prize is chosen, the prize may not be substituted, transferred or exchanged except at the sole discretion of Thrifty White.

**4. WINNER SELECTION.** On or about the first day of each month, one potential prize winner will be selected in a random drawing from among all eligible entries received during the immediately-preceding calendar month. The odds of winning depend upon the total number of eligible entries received. Each potential winner will be contacted by telephone approximately fourteen (14) days after the drawing date to verify potential winner's mailing address. Each potential winner will then be notified by mail approximately seven (7) days after verification of mailing address. Prize notifications or prizes returned as undeliverable, failure to respond to Thrifty White's attempts to contact the potential winner and failure to return completed and signed affidavit and release within seven (7) days will result in forfeiture of prize and an alternate winner being selected. If, in Thrifty White's opinion, there is any suspected or actual evidence of tampering with any portion of the prize drawing process, Thrifty White reserves the right to terminate the prize drawing for that month and instead conduct a random drawing to award the prize using all eligible entries received as of the termination date.

**5. GENERAL RELEASE.** BY ENTERING THIS PRIZE DRAWING A PERSON RELEASES AND HOLDS HARMLESS THRIFTY DRUG STORES, INC. ITS PARENT, SUBSIDIARIES AND AFFILIATED ENTITIES, THEIR DIRECTORS, OFFICERS, EMPLOYEES, AGENTS AND REPRESENTATIVES FROM ANY AND ALL CLAIMS FOR INJURIES OR DAMAGES OR MONETARY CONSIDERATION OF ANY KIND, INCLUDING COSTS AND ATTORNEY FEES ARISING OUT OF, OR CLAIMED TO ARISE OUT OF, PARTICIPATION IN THE OPINION SURVEY OR PRIZE DRAWING, OR BOTH.

**6. PRIZE DRAWINGS.** Prize drawings will be conducted monthly following the end of each calendar month. All eligible entries must be received by 11:59 pm on the last day of the calendar month to be entered in the drawing. Entries received after such time will be entered in the next prize drawing for the next calendar month.

**7. STATES WHERE PROHIBITED.** This prize drawing is void wherever prohibited by law and outside the United States. There will be no prize substitutions or cash redemptions. Should the prize become unavailable, Thrifty White may substitute a prize of equal or greater value and will change these rules to identify a different prize if the unavailability becomes permanent. Thrifty White is not responsible for any warranties related to misuse or malfunction of the prize, nor will Thrift White be available to provide assistance with usage questions related to the prize.

**8. USE OF SURVEY RESPONSES.** Opinions and survey responses regarding Thrifty White pharmacies will be used to evaluate and improve the pharmacy customer service. Opinions received will become the property of Thrifty White and will not be returned to the sender. The records will not be sold or otherwise transferred to be used as customer referral lists but will be maintained to the extent they are kept in confidence.

**9. PRIZE DRAWING TERMINATION.** Thrifty White reserves the right to cancel the prize drawing at any time, and may, in its sole discretion, cancel and monthly drawing if the prize drawing is subject to manipulation, tampering, misconduct, fraud, technical failures or any error destroys the integrity of the prize drawing as determined by Thrifty White.

**10. ACCEPTANCE OF RULES.** Your entry for a prize drawing constitutes your acceptance and agreement to be bound by these rules, terms and conditions and if you win a prize drawing, your entry constitutes your consent for Thrifty White to use your name, photograph, likeness, biography, voice and/or video for advertising and promotional purposes, including online announcements and posting of your name if you win the prize drawing, without additional compensation, except where prohibited by law. Taxes are the sole responsibility of the prize drawing winners.

**11. RULES MODIFICATION.** These Official Rules may be modified at any time by Thrifty White, and the modified rules will be posted on <http://thriftywhitecares.com>.

**12. WINNERS LIST.** Each month the name of the winning entrant will be posted on a winners list at: <http://www.thriftywhite.com/Winners.cfm>